



A Group in Transformation

November 2008

Hotels

Capitalize on revitalized brands

**Transform the hotel business model
to optimize capital employed and reduce earnings volatility
through a major real estate disposal plan**

**Expand the network through the launch of a 200,000 rooms plan
targeting in particular emerging countries**

Services

**Grow the Services business
through product diversification and acquisitions**

Refocusing on Services and Hotels

Disposal of non-strategic assets	<i>In € millions</i>
• Compass	95
• Carlson Wagon Lit Travel	334
• Club Med	202
• Other	128
Total 2006	759
• Go Voyages	280
• Italian Foodservices	135
• Other	126
Total 2007	541
• Brazilian Foodservices	117
Total 2008	117
TOTAL	1,417

€1.4bn in non-strategic assets sold since 2006

Efficient Strategy: Transformation Starting to Pay Off

- 2.2pts improvement in Ebitdar margin

<i>Ebitdar margin (in %)</i>	<i>2005</i>	<i>H1 2008</i>
Hotels	29.9%	31.1%
Services	40.4%	42.4%
TOTAL	26.7%	28.9%

- Nearly 4pts gain in ROCE

	Dec 31, 2005		June 30, 2008	
<i>In € millions</i>	<i>Capital employed</i>	<i>ROCE</i>	<i>Capital employed</i>	<i>ROCE</i>
Hotels	7,874	9.9%	7,124	14.0%
Services	936	26.0%	1,885	21.0%
Other Businesses	2,481	7.5%	957	5.2%
TOTAL	11,291	10.7%	9,966	14.5%

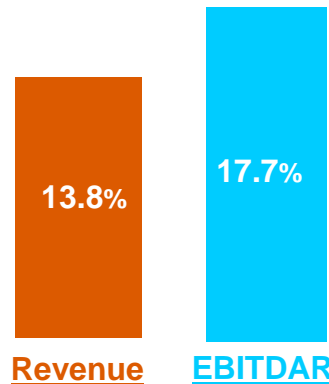
Positive impact of Group's transformation on operating performance and ROCE

Accor's profile after 3 years of transformation

Services

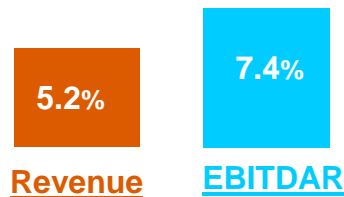
- ▶ 430,000 corporate clients
- ▶ 30 million users
- ▶ 1 million affiliated service providers
- ▶ Presence in 40 countries
- ▶ EBITDAR margin: 42.4% (H1 2008)

Like-for-like CAGR (2004-2007)



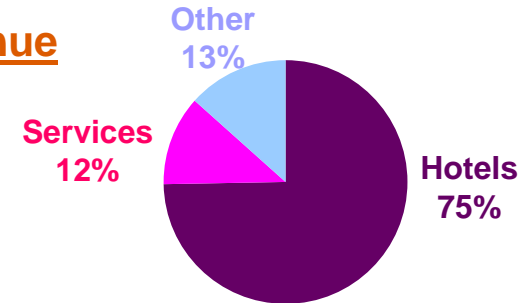
Hotels

- ▶ 10 brands covering all segments, from Budget to Luxury
- ▶ 465,000 rooms
- ▶ 4,000 hotels
- ▶ Presence in 90 countries
- ▶ EBITDAR margin: 31.1% (H1 2008)

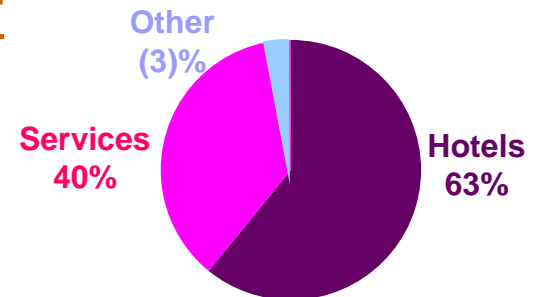


H1 2008 breakdown by business

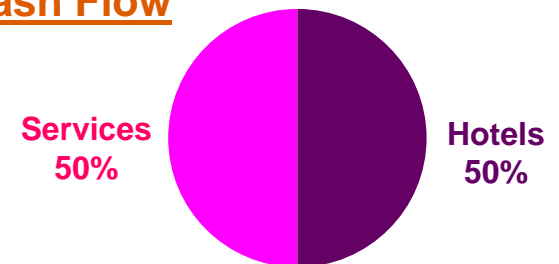
Revenue



EBIT



Free Cash Flow





Next steps in Transformation

Prepaid Business in Transformation

Success Story in Figures

■ Growth and sustainability

- Revenue: **11%** CAGR 1996-2007
- PBT: **14%** CAGR 1996-2007

■ Profitability

- EBITDAR margin: **42%**
- PBT / Issue volume ratio: **3%**

■ Cash generation

- Negative WC of **€1.9 bn**
- Steady CF generation: **€400m p.a.**
- Variation of negative WC: **+€150m p.a.**

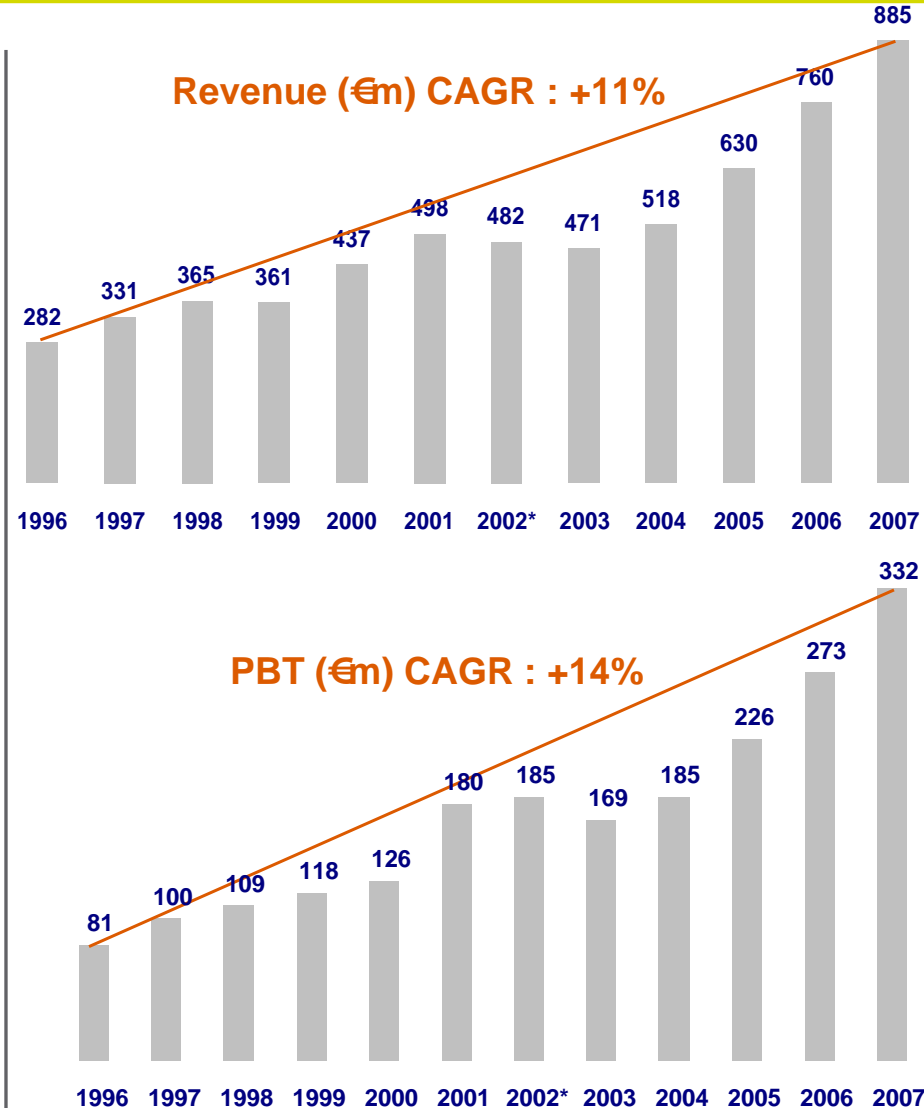
■ Limited capital requirement

- **€20-25m capex p.a.**

■ High return

- **ROCE > 20%**

Low cyclical activity



Four key drivers of organic growth

Annual organic growth 2006-10^E
8-16%

4 Key Drivers

=
1-2%
+
1-3%
+
1-4%
+
5-7%

Entry in new countries

International deployment

Product line extensions

Market penetration

■ Accor Services' geographical footprint:



■ Rollout of successful existing products in new countries

■ Extended range of products:



■ Penetration rates still very low, even in core markets

ex: French meal voucher market:

14% penetration rate in 2008 vs. 12% in 2005

Prepaid market in 2010^E: > €300bn

Accor Services Targeted Markets



In €bn	Gift	Corporate Benefits/ Expense*	Govern. Benefits	Insurance	UUB/ Payroll/ G ^{al} Purpose	Youth/ Gaming	Remittances/ Foreign currency	Consumer travel/ transit	TOTAL
Europe	12	22	2	1	7	8	8	4	64
North America	80	8	48	3	17	20	2	4	182
Latin America	4	17	7	0	14	0	0	0	42
Rest of World	32	4	2	0	3	0	0	4	45
TOTAL	128	51	59	4	41	28	10	12	333

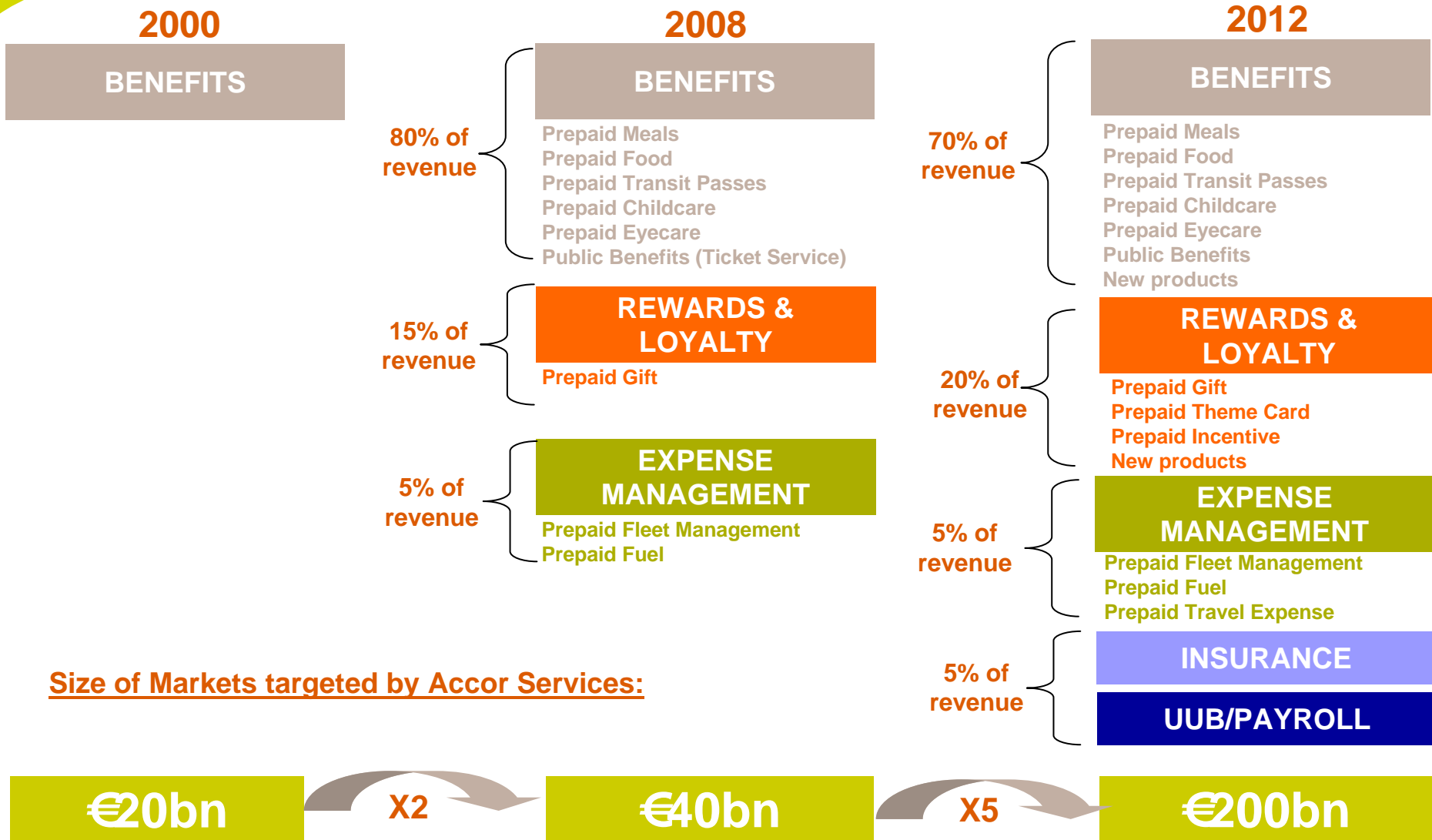
*Including meal and food vouchers (TR/TA)

Source: PSE (2008), Mercator (2008), Accor Services estimates

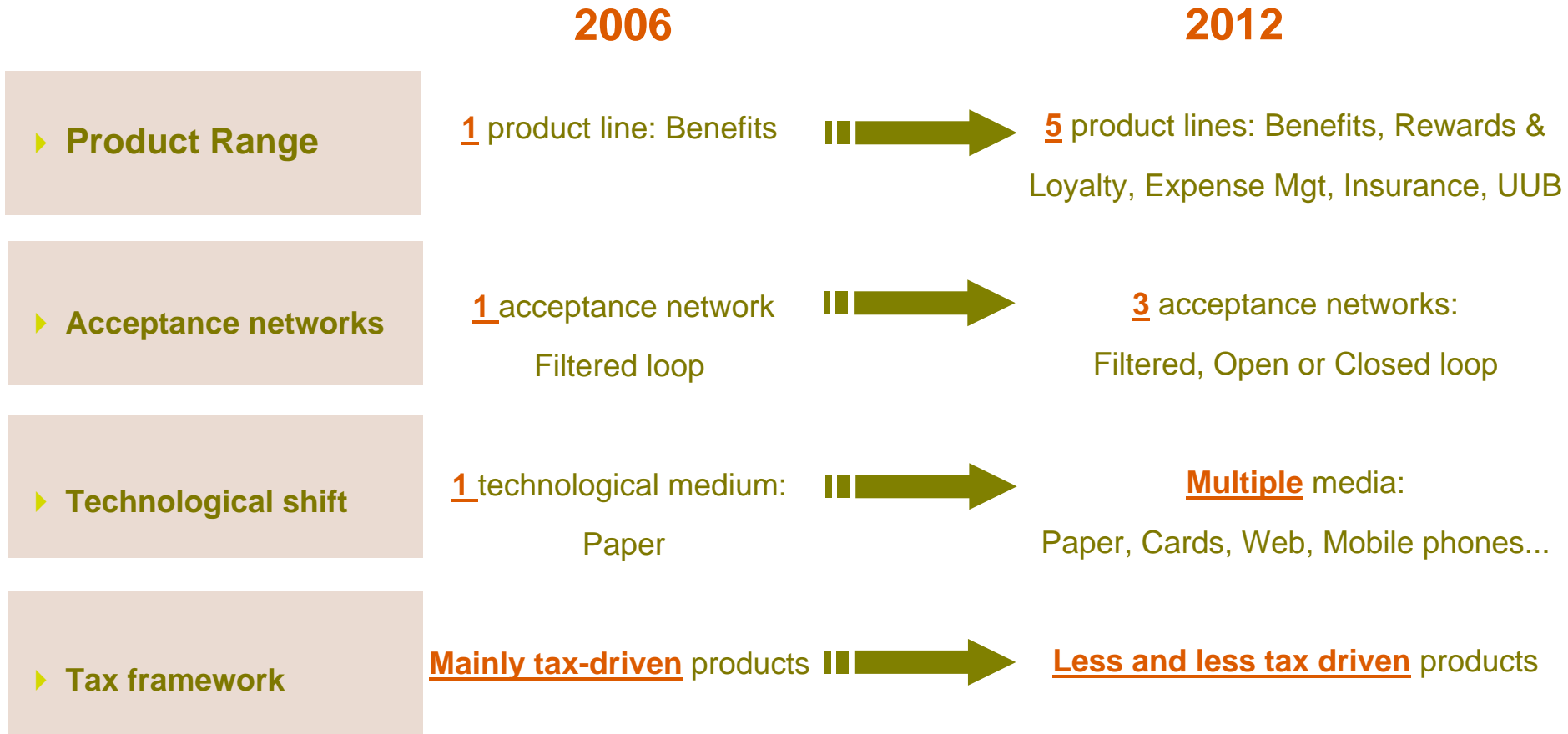
**Prepaid market in 2010^E,
more than 10 X prepaid meal & food* benefits market**

*Meal and food vouchers = Ticket Restaurant and Ticket Alimentation

Strong growth potential offered by selected new prepaid products



Our strategic vision today Transformation process under way



**Numerous drivers of topline growth and margin improvement
once critical mass achieved**

3 types of acceptance networks: open, filtered, closed loops

Closed loop

- Card **issued by a merchant**,
- Card accepted in its **point of sales**
- **One single brand**: issuing brand
- Usually not regulated (or very limited)

- **Monobrand card**:
Carrefour,
Wall-mart,
Starbucks, etc

Filtered loop

- Redeemable at **limited number of outlets, selected by the issuer** who designed the prepaid service
- **One single brand**: issuing brand
- May need specific regulation according to countries (FSA, CECEI,...)

- **Limited acceptance**:
Meal card,
Food card,
Fuel card,
Gift card

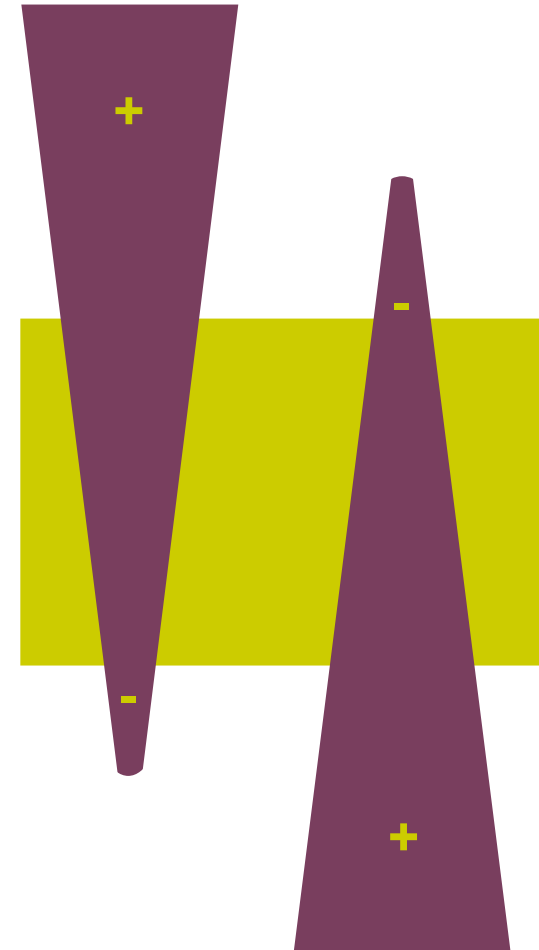
Open loop

- Redeemable **anywhere** (cards accepted by Visa/MasterCard/Amex networks)
- **Co-branded** (Card scheme brand + issuing brand)
- Usually regulated under specific regulation (FSA, CECEI, etc)

- **Accepted anywhere**:
Gift card,
General purpose card,
Teen card,
UUB card

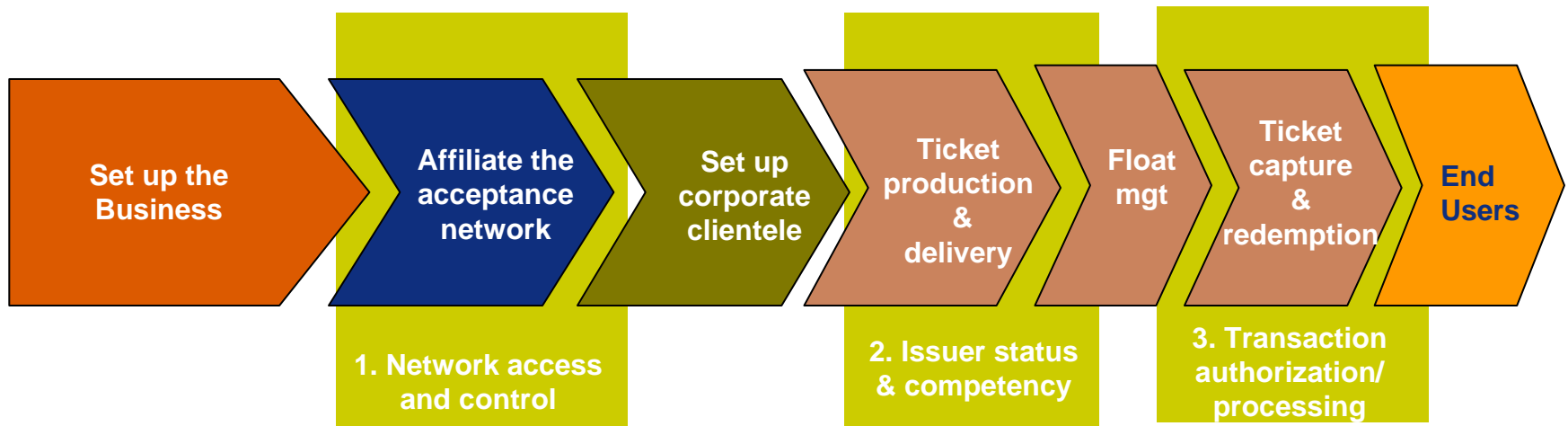
Merchant fees

Corporate fees



PrePay Technologies acquisition provides Accor Services with expertise in three strategic capabilities

Accor Services: Prepaid Products Business Model

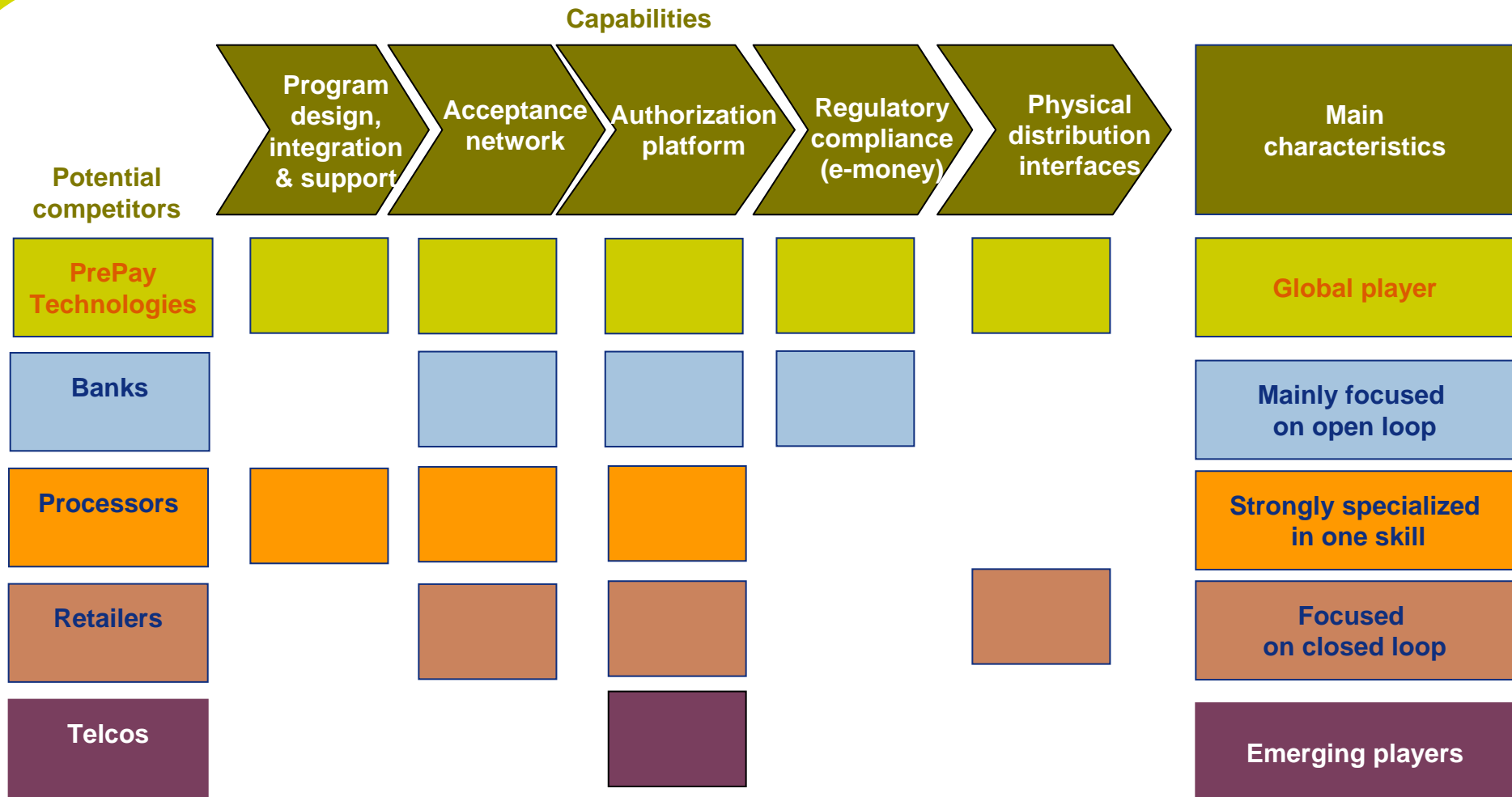


PPT integrates 3 key stages in the value chain:

1. Network access
2. Issuer status
3. Transaction authorization/processing

... and speeds up our time to market for electronic products

Competitive landscape: potential new entrants at various points on the electronic value chain



**PrePay Technologies:
Proficiency across the electronic value chain**

Organic Growth: 10-18% p.a. beyond 2010

2008

2010

8-16%

Benefits

+

>15%

4 new
markets

- Market penetration: 5-7%
- Product line extensions: 1-4%
- International deployment: 1-3%
- Opening new countries: 1-2%

- Rewards & Loyalty
- Expense Management
- Insurance
- UUB / Payroll

10-18%

Beyond
2010

TOP LINE GROWTH

8-16% in 2009/2010

10-18% beyond 2010

EBITDAR MARGIN

Margin > 40% until 2010
Including the launch of new products

Increase of Margin beyond 2010

Hotels in Transformation

**Consolidate and Leverage
Brands
to drive the New Business Model**

Revitalized brands



**Support Services
addressing Hotel Owners' Needs
and improving operational
performance**

8 centers of expertise to deliver the best value-added services to hotel owners/managers/franchisees

■ Boost revenue & create loyalty

Marketing & sales
Innovation & design

Distribution:
portals & brand websites

Technological support

■ Optimize costs

Management &
finance

Procurement

■ Provide efficient support services

Human Resources &
training

Expansion

Construction &
maintenance



Asset-right program

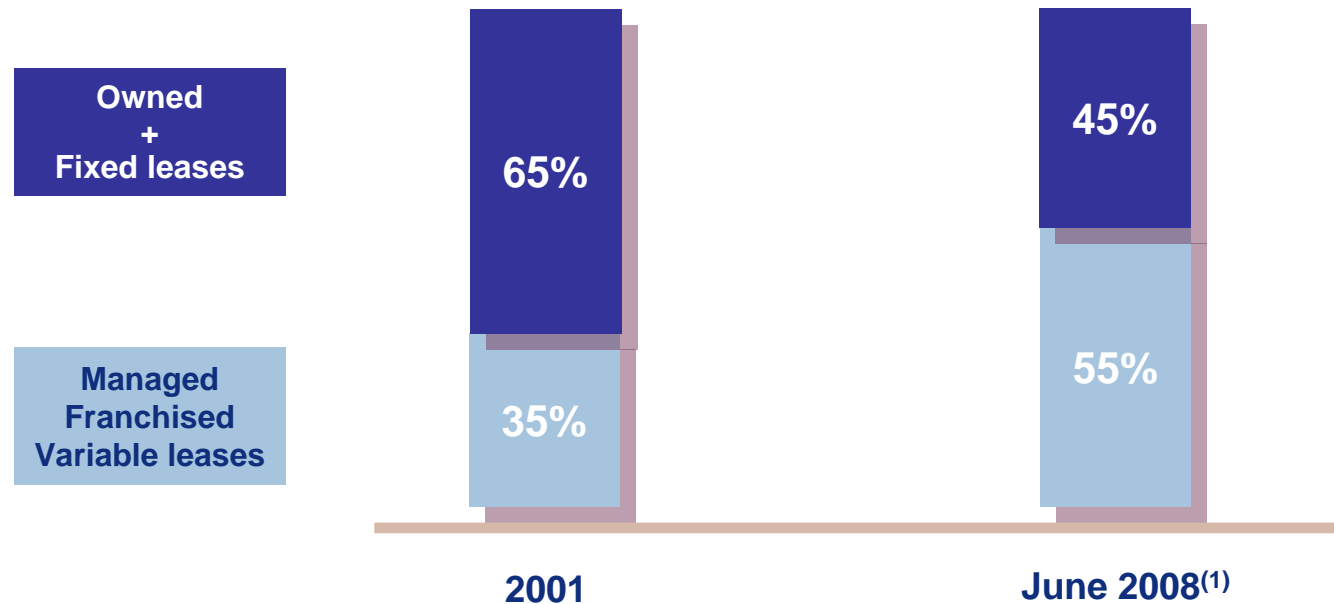
The asset-right strategy: completed transactions since 2005

	Cash Impact	Off B/S Impact	Total
Completed 2005-2007	€1,607m	€1,879m	= €3,486m
	+	+	+
Completed H1 2008	€388m	€94m	= €482m
Signed (completion H2 2008)	€67m	€52m	= €119m
	=	=	=
Total 2005-2008	€2,062m	€2,025m	= €4,087m

- More than 600 hotels restructured
- €4bn of real estate assets sold since 2005

The asset-right program

Hotel portfolio by ownership structure



More than 50% of the hotel portfolio⁽²⁾ currently held under low capital-intensive structures

⁽¹⁾ Based on a portfolio of 465,084 rooms as of June 30, 2008

⁽²⁾ Excluding the expansion plan

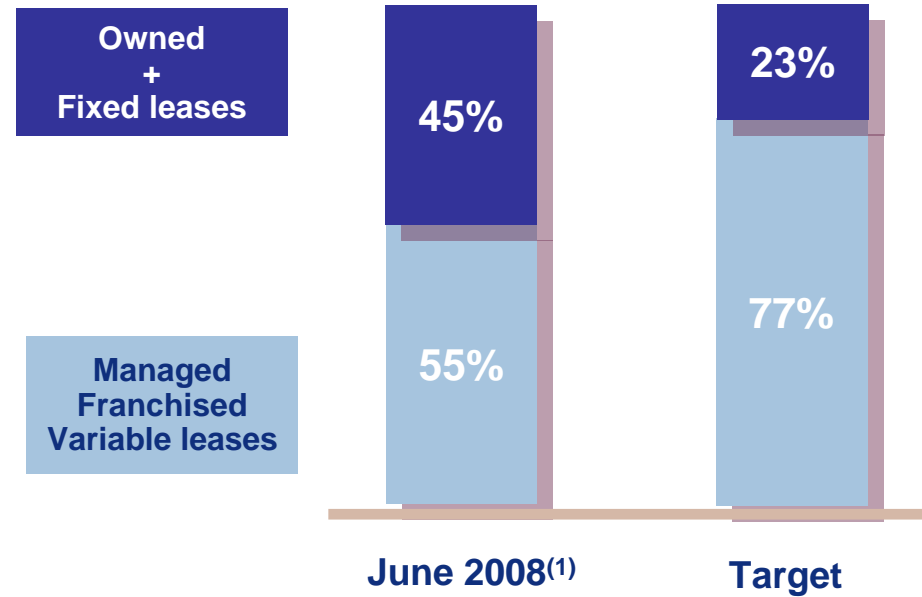
Ultimately 77% of total network under low capital intensity

Accor Hotels to be restructured

	Nb Hotels
 	14
	400
	100
Other brands	100
TOTAL	614

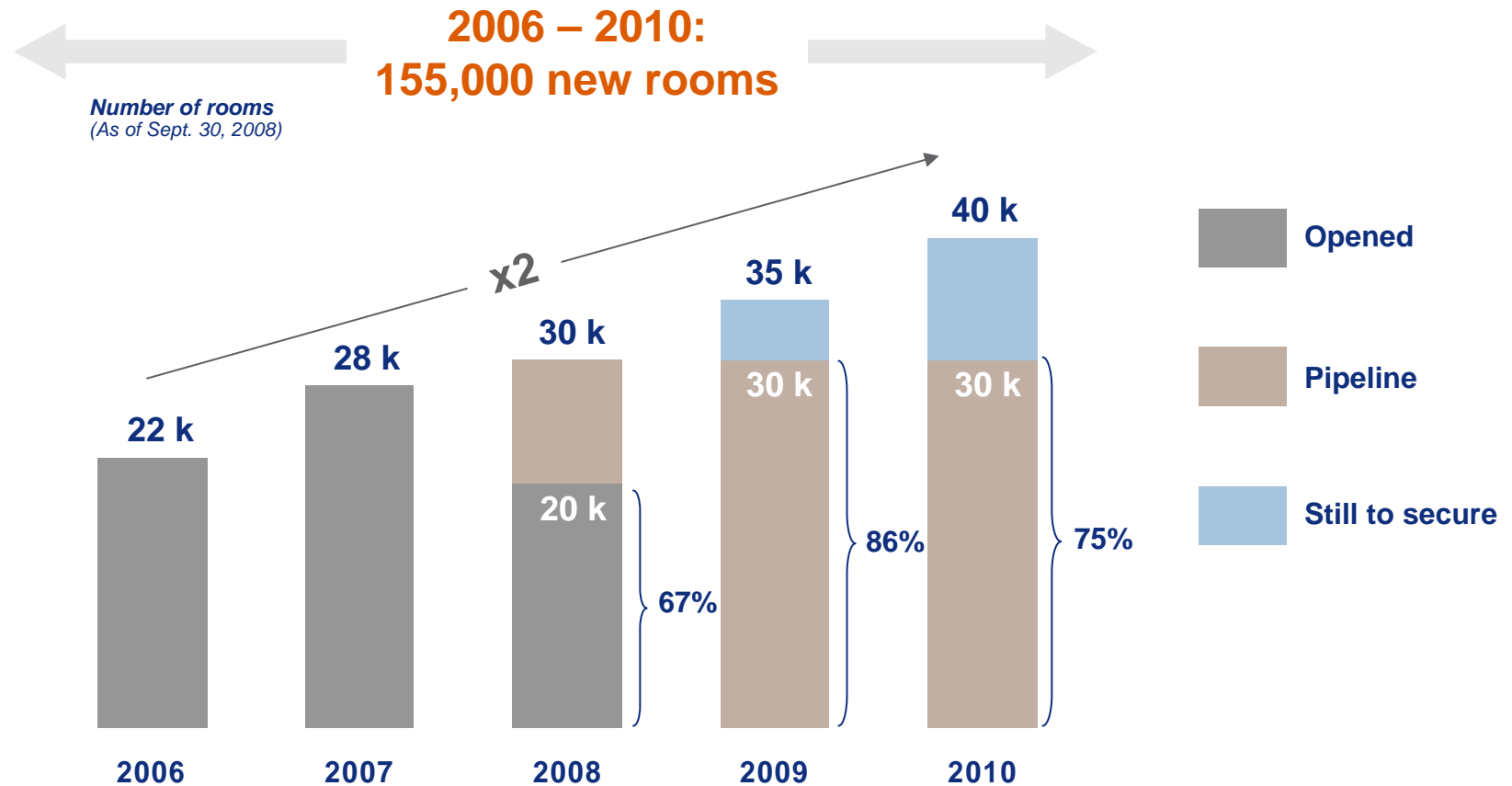


Out of 1 750 hotels (owned&leased)
614 are planned to be restructured



Expansion Plan
leveraging our know-how
and financial strength

Target of 200,000 rooms to be met by the end of 2011



Pace of openings to double between 2006 and 2010

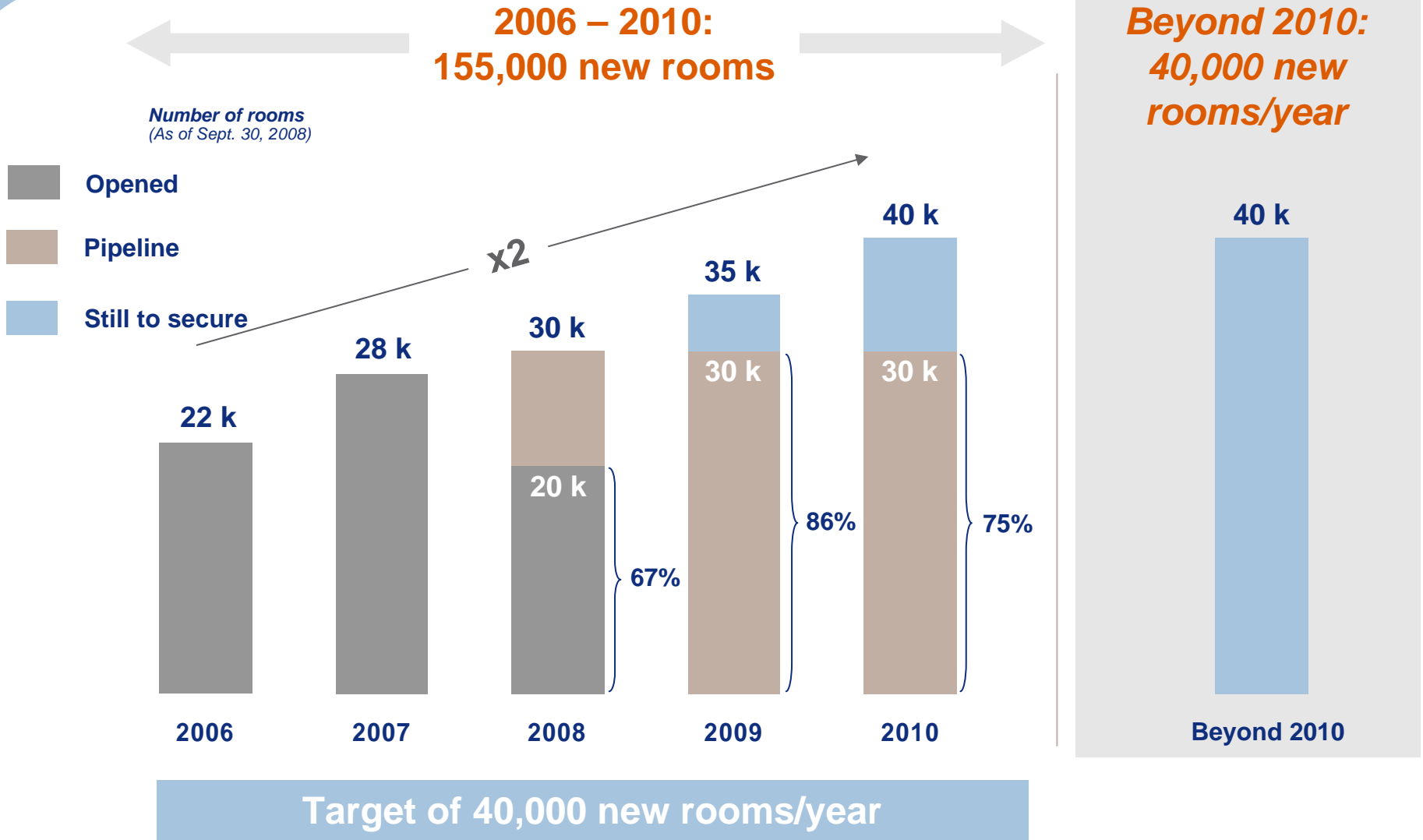
Positive results of Development Plan

- **110,000 Rooms opened between 2003 and 2007**
- **€8.7 Bn of Total Investment, of which 8% financed by Accor (€668 M)**
 - Historical Accor Investment : € 950 M
 - Disposal of real estate (*) : < € 282 M >
 - Accor Investment at 31/12/07 : € 668 M
- **Financial Impact on 2007 results of openings made between 2003-2007**
 - Revenues : € 691 M
 - *EBITDAR Margin* : 36.0%
 - PBT : € 53 M
 - **ROCE** : **19.6%**

Achieved ROCE above 15% Target

(*) : Sale & Variable Lease Back or
Sale & Management Back transactions, completed after the hotel opening

Target beyond 2010: 40,000 new rooms / year



5 Drivers to deliver 40,000 new rooms / year

→1. Expansion in Economy & Budget in Western Europe

A high demand and a still under-penetrated market in Eco & Budget segments

→2. Strengthening of position in BRIC

Fast growing markets where Accor has specific strength with multi-segment & multi-brand development platforms

→3. Leveraging our Market share through Franchise development

Still strong development potential in mature markets

→4. Expansion in Eastern Europe in all segments

A strong lack of supply in all segments

→5. Development of Upscale & Luxury brands under Management contracts

A constantly growing demand for our repositioned Sofitel & Pullman Brands

5 Strong Development Drivers >
80% Of Our Annual Objective

The financial crisis could offer some opportunities

- **Impact of the current credit crunch**
 - Will impact economy and therefore hotel performances
 - Will impact our partner's ability to develop hotels

- **However, it will positively impact the cost of development of new hotels**
 - Burst of the real estate bubble reducing land values (Spain, UK, India, ...)
 - Stabilization of construction costs

- **Fundamentals remain solid**
 - Increase of long term demand
 - Increase of penetration rate in Europe & Emerging countries
 - Good return on investment for owners, in particular in Economy & Budget segments

A profitable Development Plan

- **40,000 Openings per year beyond 2010**
- **Almost €4 Bn of Total Investment per year, of which 10% financed by Accor (€400 M)**
 - Eco & Budget Hotels in Europe : 10,000 rooms → €220 M
 - Midscale, Eco & Budget Hotels in BRIC : 10,000 rooms → € 80 M
 - Selective investment for the rest of our target : 20,000 rooms → €100 M
- **Annual Impact on P&L, at cruise speed (Year 4)**
 - Revenues : €243 M
 - *EBITDAR Margin* : 41.7%
 - PBT : € 36 M
 - **ROCE :** **21.1%**

Accor investment focused on Economy & Budget

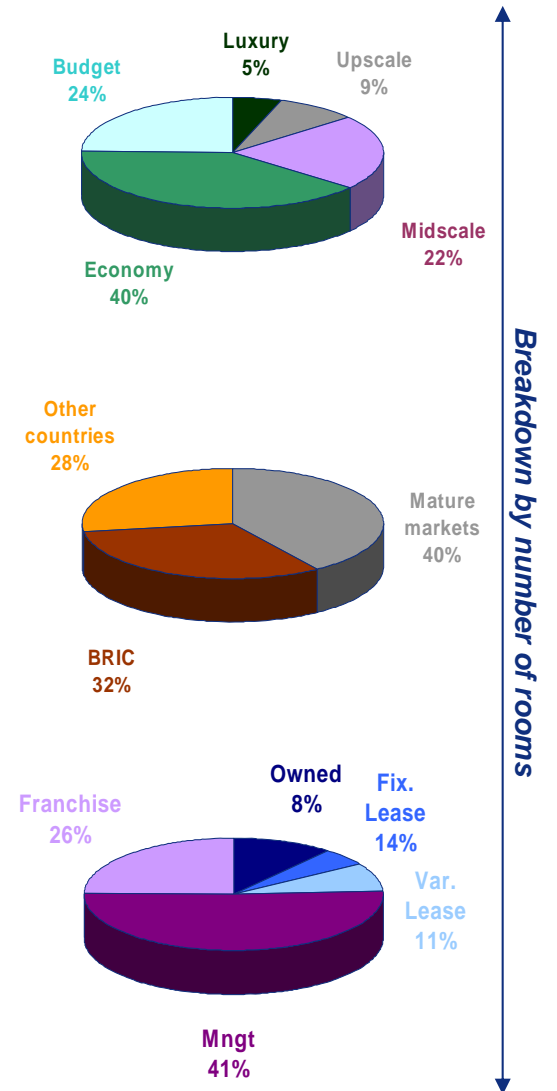


Accor expansion strategy

■ Over 60% in Economy & Budget segments ...

■ ... and 60% in emerging markets ...

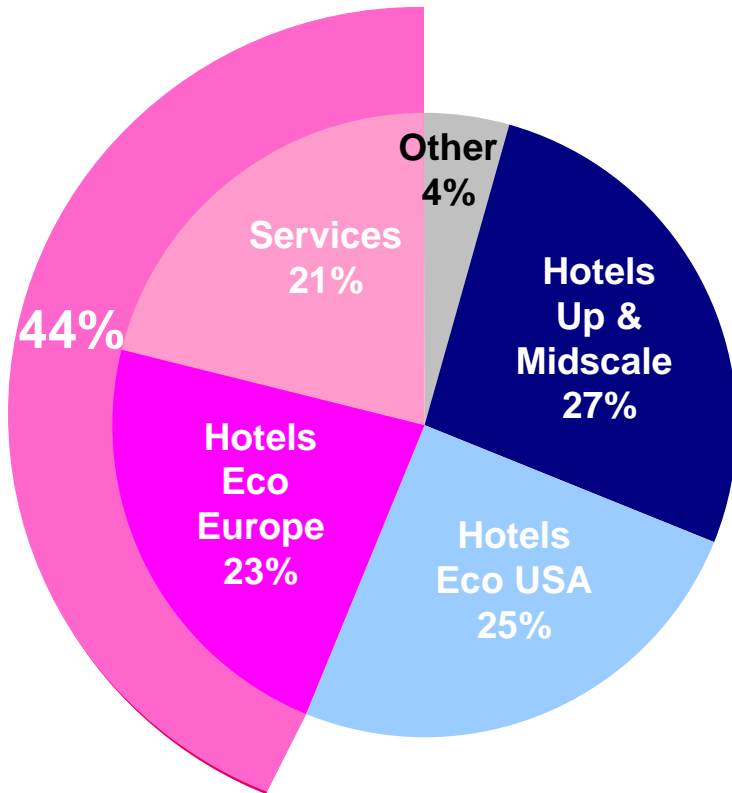
■ ... with a strong focus on management & franchise contracts and on variable leases (84% asset light)



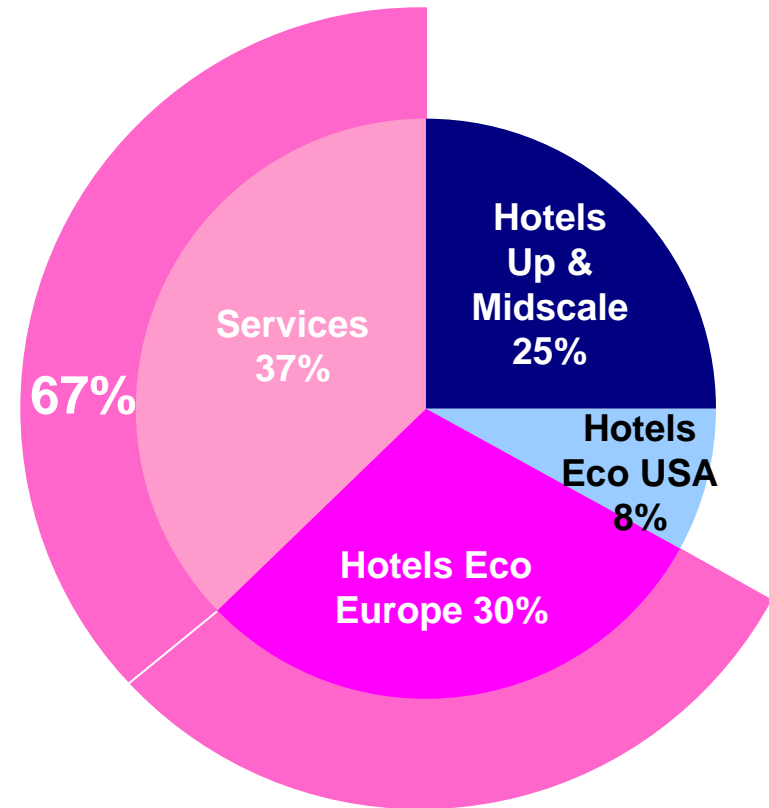
Accor in the current environment

A Group more resilient to economic cycles

2001 EBIT by Business



2007⁽¹⁾ EBIT by Business

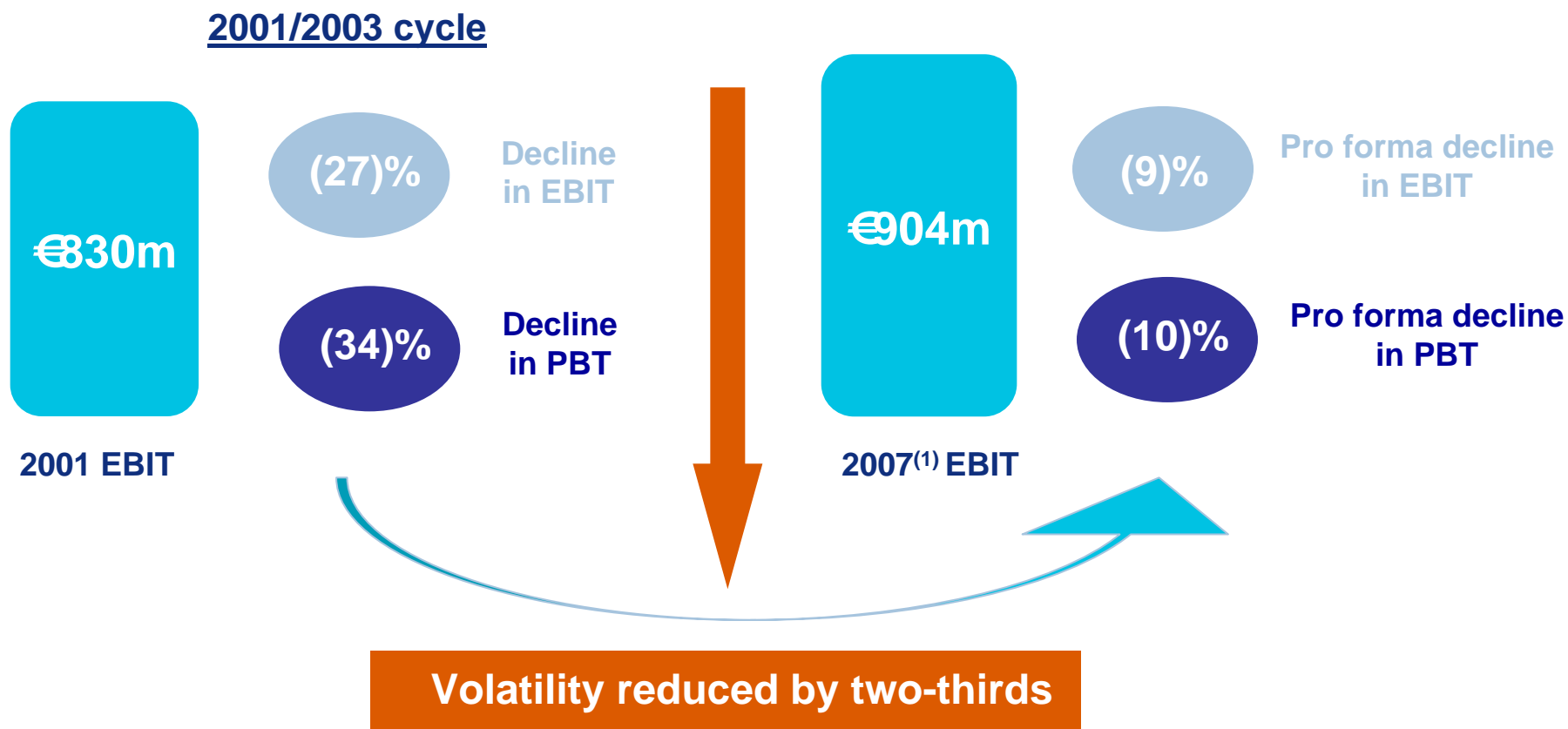


**Two-low cyclical businesses
which represent 67% in 2007 EBIT vs 44% in 2001**

⁽¹⁾2007 reported EBIT: €971m vs 2007 restated EBIT = €904m after the disposals of Red Roof Inn (€40m), the foodservices businesses in Italy (€16m) and Brazil (€8m), and Go Voyages (€4m)

Impact on the decline in EBIT in case of replication of the 2001/2003 downturn

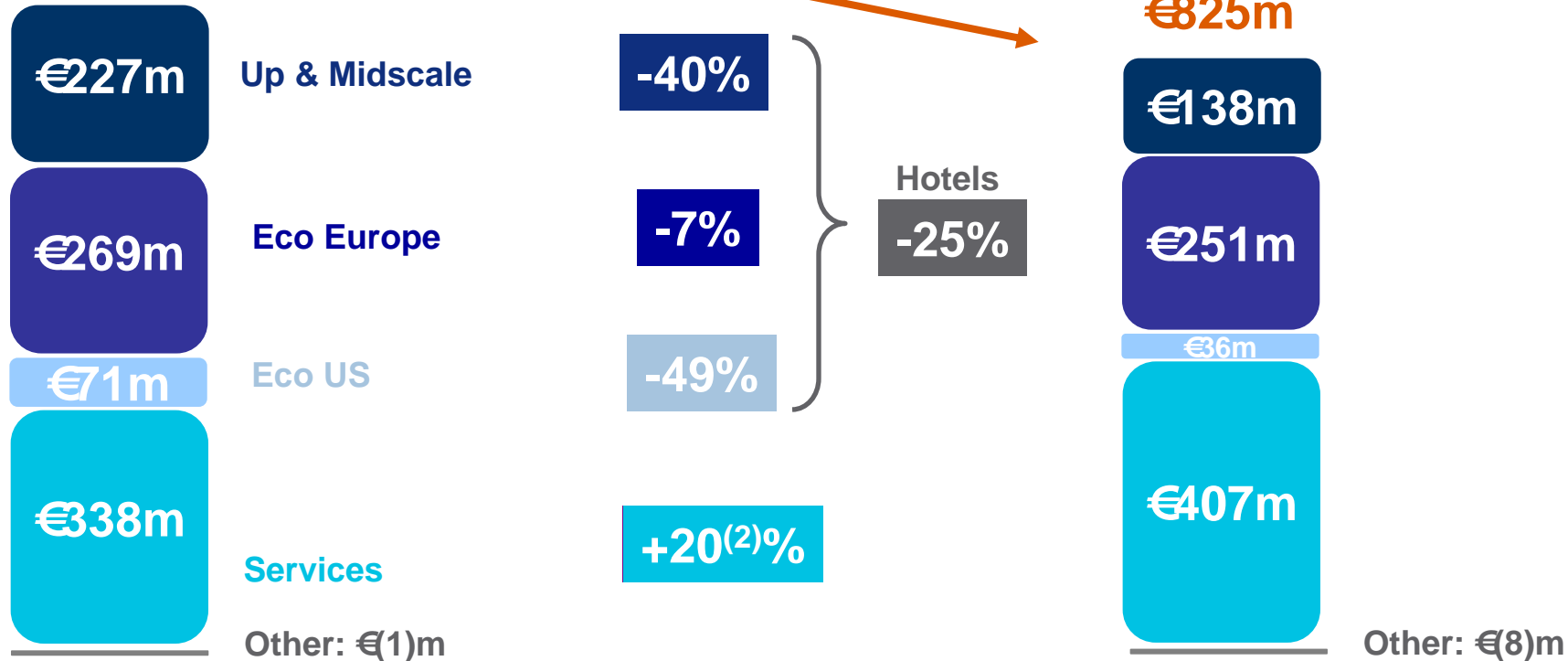
Volatility Reduced by Two-Thirds vs. Previous Cycle



⁽¹⁾2007 reported EBIT: €971m vs 2007 restated EBIT = €904m after the disposals of Red Roof Inn (€40m), the foodservices businesses in Italy (€16m) and Brazil (€8m), and Go Voyages (€4m)

Replication of 2001/2003 Cycle: Consolidated 2007⁽¹⁾ EBIT would have declined by 9%

2007⁽¹⁾ EBIT
€904m



⁽¹⁾2007 reported EBIT: €971m vs 2007 restated EBIT = €904m after the disposals of Red Roof Inn (€40m), the foodservices businesses in Italy (€16m) and Brazil (€8m), and Go Voyages (€4m)

⁽²⁾ including some currency changes

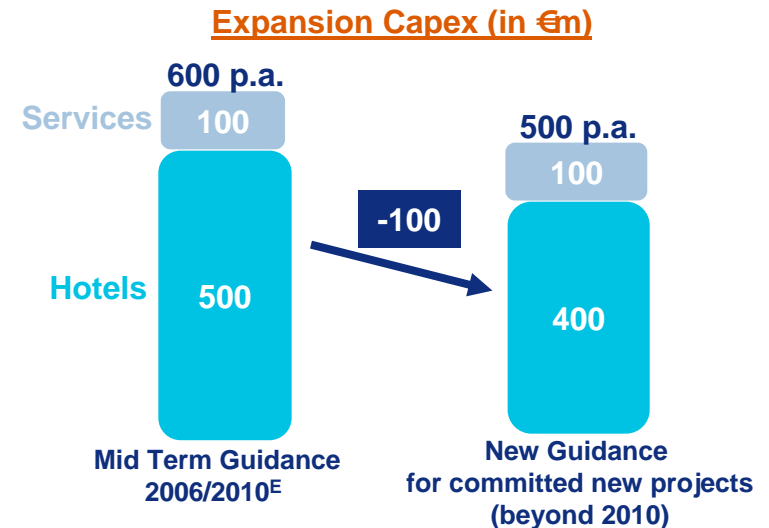
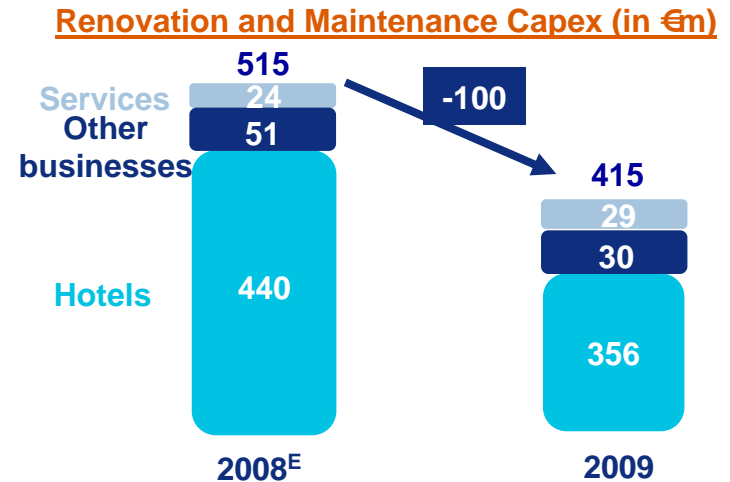
A solid financial position

- **Funds From Operations / Adjusted Net Debt⁽¹⁾ = 24.2% as of June 2008**
 - BBB rating at Standard & Poor's and Fitch
- **€3.6bn financial resources as of September 2008**
 - of which €1.4bn unused and confirmed credit lines
- **No major refinancing (< €400m) before 2012**
- **€1.3bn cash (60% from Accor Services)**
 - invested in no risk instruments (mainly money market) spread over a large number of banks / financial institutions

⁽¹⁾ Net debt adjusted for NPV of minimum lease payments discounted at 8% (Standard & Poor's methodology)

Short-term action to offset the impact of the downturn

- Costs: €75m cost-cutting program in 2009/2010, of which €50m in 2009
- Maintenance and renovation hotels capex in 2009 vs 2008^E: €100m reduction
- Expansion capex for new committed projects (beyond 2010): €100m reduction



Accor is better shaped to face headwinds

Conclusion

HOTELS



A business model

**More Cash Generative
and
More Resilient**

PREPAID BUSINESS



A business model

**From
Paper vouchers
to
Electronic Prepaid Media
to drive more growth**

To create more value

Appendices
Prepaid Business
Key Financials

Accor Services: Profit and Loss account

<i>In € millions</i>	2006	2007
Issue Volume	9,978	11,436
Revenue	760	885
EBITDAR	310	377
<i>EBITDAR margin</i>	40.8%	42.6%
EBITDA	297	364
EBIT	275	338
PBT	273	333
<i>PBT margin</i>	35.9%	37.6%
Restructuring costs	(8)	(16)
Impairment losses net	(1)	(9)
PBT before tax	264	308
Tax	(134) *	(111) **
NET PROFIT	130	197

* Included tax provision : (35) M€ in 2006

** Included reversal of provision : +13 M€ in 2007

Accor Services: 2007 breakdown of Revenue

Issue Volume	11 436 M€
Revenue with Issue Volume	720 M€
Revenue rate	6.3%
Program Related Services Revenue	87 M€
Loyalty Program transferred in 2008 to Hotel Division	22 M€
Belgium ONEM (contract lost in 2008)	17 M€
Other business line w/o Issue Volume	39 M€
Total Revenue w/o Issue Volume	165 M€
Total Reported Revenue	885 M€

Revenue: on average 6.3% of Issue volume

Dec-07	TR/TA	Ticket Car	Childcare Voucher	Ticket Gift	Other products	Total Group
Issue Volume	9 199 933	275 249	275 250	873 221	812 760	11 436 412
Nb. Of issued tickets	2 227 310	6 216	2 887	63 919	81 682	2 382 014
Face Value (€)	4,1	44,3	95,3	13,7	10,0	5,0
Operating revenue	5.3 %	4.3 %	5.6 %	7.3 %	5.5 %	5.5 %
Interest on Float	0.8 %	0.8 %	0.9 %	1.6 %	0.4 %	0.8 %
Total Revenue	6.1 %	5.1 %	6.5 %	8.9 %	5.9 %	6.3 %

Balance Sheet

In € millions	Dec-06	Dec-07		Dec-06	Dec-07
Goodwill & Intangible assets	443	783	Shareholders' equity	498	623
Tangible assets	30	30			
Financial assets	101	130	Deferred Tax liabilities	45	52
Deferred tax assets	8	10	Provision for risk and charges	63	58
Total non-current assets	582	953	Total Equity and non current liabilities	606	733

Balance Sheet

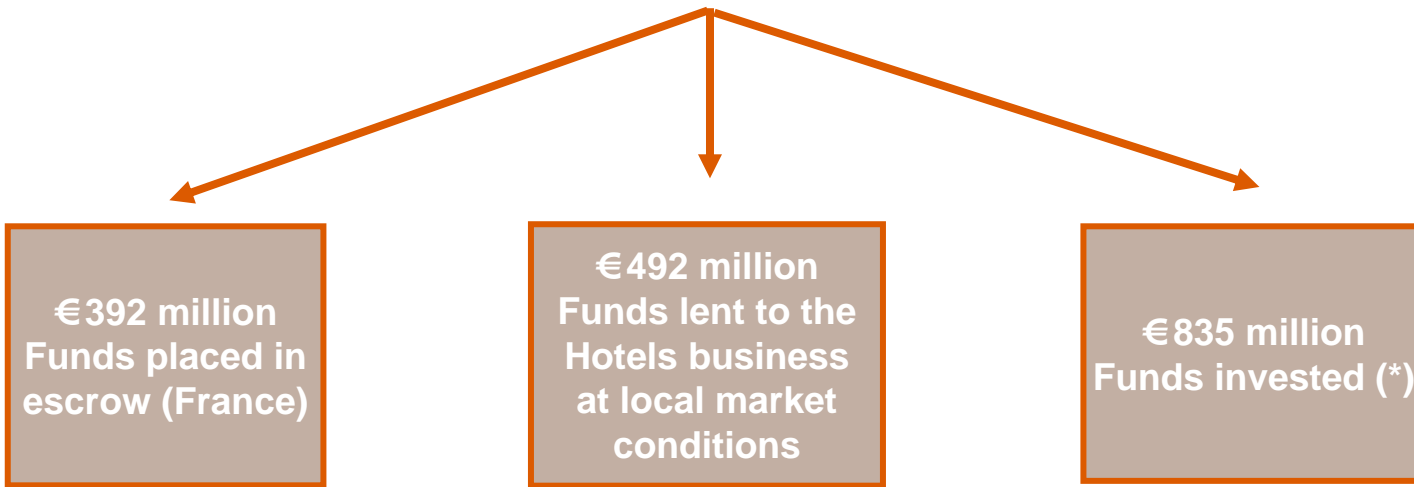
In € millions	Dec-06	Dec-07		Dec-06	Dec-07
Stocks	7	10	Trade payables	77	98
Trade Receivables	813	1 099	Other payables	175	213
Other receivables and accruals	132	157	Service voucher in circulation	2 289	2 894
Working Capital assets	952	1 266	Working Capital Liabilities	2 541	3 205
Service voucher reserve funds	373	392	Short term debt	49	134
Short term loans	553	626	Bank overdraft	10	6
Current financial assets	643	708			
Cash and cash equivalents	103	133			
Financial assets	1 672	1 859	Financial liabilities	59	140
Total Current Assets	2 624	3 125	Total Current Liabilities	2 600	3 345

Negative Working capital
€1,939m

Working Capital Liabilities	€ 3,205m
Working Capital Assets	€(1,266)m
NEGATIVE WORKING CAPITAL	€ 1,939m

A negative Working Capital

**Negative working capital requirement (8,8 weeks)
€1,939 million**



Average Interest Rate : 5%

(2007 data)

() Including Bank and Deposits as of December 31, 2007*

Around 150 M€ to 200 M€ of additional negative working capital per year

M€	2005	2006	2007
Issue Volume	8 414	9 824	11 436
△ Issue Volume	-	1 410	1 612
Average number of weeks	8,2	8,4	8,8
△ Theoretical Negative working capital	-	227	272
Impact of Currency and Acquisition	-	(25)	(99)
△ Negative working capital (cash flow statement)	-	202	173

Appendices
Hotel Development Strategy
Financial Targets

Hotel Expansion: Key Financials

P&L at cruise speed (Y4)	
	In €M
Revenue	243
EBITDAR	102
<i>EBITDAR margin</i>	<i>41.7%</i>
EBITDA	77
EBIT	57
PBT	36
ROCE	21.1%
<i>Number of rooms</i>	<i>40,000</i>

PBT by brand	
Ibis	14
Etap	7
Novotel	4
Pullman	2
Other	9

Main assumptions :

- Based on mid-cycle ratios (extracted from 2003-07 results analysis)
 - In terms of % ROCE, % EBITDAR, % Fees
- But considering also :
 - Increase in interest rates : +150 bp → 6% (Group interest rate)
 - Increase in construction costs (compared to 2003-07 period)
 - Y1 : Full year of operation

A Rapidly Profitable Development

P&L in €M	Year 1	Year 2	Year 3	<i>Cruise speed</i>
				Year 4
Subsidiaries	167	180	194	200
Fees	32	36	39	43
Revenue	199	216	233	243
EBITDAR	61	79	92	102
<i>EBITDAR margin</i>	30.7%	36.6%	39.6%	41.7%
Rent	-23	-23	-24	-25
EBITDA	38	56	68	77
D&A	-20	-20	-20	-20
Finance & EM	-27	-25	-23	-21
PBT	-9	11	25	36
ROCE	9.4%	14.6%	18.3%	21.1%

Average ROCE of 4 years of Development above 15%

Financial Impact By Geography

P&L in year 4 in €M	Rooms	Revenue	EBITDAR	EBITDAR margin	EBITDA	PBT	ROCE
France	3,900	19	9	47.2%	5	3	46.2%
Western Europe (Excl. France)	7,200	108	44	40.8%	32	11	18.0%
Eastern Europe	3,100	43	19	43.5%	14	6	23.5%
Total Europe	14,200	170	72	42.7%	51	20	20.6%
Asia Pacific	12,900	21	8	35.5%	8	6	16.7%
Latin America	4,300	32	14	44.9%	10	6	35.1%
North America	4,300	6	3	45.3%	3	1	NS
Africa Middle- East	4,300	14	5	36.3%	5	3	21.3%
Total World	40,000	243	102	41.7%	77	36	21.1%

Financial Impact By Segment

P&L in year 4 in €M	Rooms	Revenue	EBITDAR	EBITDAR margin	EBITDA	PBT	ROCE
Luxury	2,150	6	2	32.0%	2	2	NS
Upscale	3,450	9	3	32.0%	3	2	24.3%
Midscale	8,750	66	27	41.5%	16	8	24.3%
Economy	15,900	102	43	41.4%	33	15	20.4%
Budget	9,750	60	27	45.0%	23	9	18.3%
Total World	40,000	243	102	41.7%	77	36	21.1%

Financial Impact By Operating Structure

P&L in year 4 in €M	Rooms	Revenue	EBITDAR	EBITDAR margin	EBITDA	PBT	ROCE
Owned	4,300	78	33	42.6%	33	4	13.3%
Fix. Lease	2,050	59	25	42.7%	12	6	30.8%
Var. Lease	3,300	64	28	43.1%	16	11	44.6%
Management	20,450	34	11	32.0%	11	10	23.8%
Franchise	9,900	8	5	55.0%	5	5	NS
Total World	40,000	243	102	41.7%	77	36	21.1%

Sensitivity Analysis - Revenues +/- 5%

P&L in €M	Year 4 -5%	Year 4 Base case	Year 4 +5%
Subsidiaries	190	200	211
Fees	41	43	45
Revenue	231	243	256
EBITDAR	95	102	109
<i>EBITDAR margin</i>	<i>40.9%</i>	<i>41.7%</i>	<i>42.4%</i>
Rent	-24	-25	-26
EBITDA	71	77	83
D&A	-20	-20	-20
Finance & EM	-23	-21	-20
PBT	28	36	43
ROCE	19.1%	21.1%	23.0%

**An Expansion Plan
Low Sensitive to Cycle**